

## Total Utility Billing System (TUBS)



Total Utility Billing System (TUBS) was designed primarily to address the needs of Philippine Electric/Water Utilities for Billing and Collection System. Its purpose is to automate and greatly improve billing and collection efficiency by increasing the accuracy and reliability of the system and by having a responsive consumer information management.

**TUBS decreases the transaction time between consumers, thereby increasing customer satisfaction. The system itself is flexible and modeled in such a way that it can easily be adapted and customized to fit the individual cooperatives requirement. With TUBS' user-friendly interface, coupled with the latest in graphic user interface, plus the services that DDC offers, integration and implementation of the system with the cooperatives is guaranteed to be as quick and easy as possible.**

# Total Utility Billing System (TUBS)

## Major Functions

- Generates single billing statement available on pre-format from
- Monitors and prepares accurate reports on Meter Reading and Daily Collections
- Includes Membership/Consumer modules
- Responds promptly to Consumer inquiries/queries via real time basis
- Generates various accurate report on a daily, weekly, monthly or yearly basis
- Multiple-Remote transaction capability
- Interface with the latest technology in AM/FM/GIS, The GIS Executive
- Interface with MRBS
- Provides Secure Remote connection to any remote branch
- ODBC compliant

## Major Reports

- Cashier's Daily Collection
- Collection Audit Trail
- Consumer Subsidiary Ledger
- Summary of Bills
- Unbilled Consumer List
- Unpaid Meter Loan
- Unpaid Penalty Charge
- Unposted Collection
- Billing Edit List Reports
- Master File Information Reports
- Accounts Receivables Reports
- Memorandum of Bills
- Reconnection List Reports



## Special Features

- File Maintenance Inquiry and Information
- Data Entry for Meter Reading Data Entry for Bill Payments
- ON-LINE Collections Data Entry (Pay Anywhere capability)
- Data Entry for other collections
- Consumer Account and Bill Inquiry
- Posting and Committing for Billing and Collection
- Restore and Back-up Database
- Database Options / Purging
- Compact and Repair Database
- Disconnection / Reconnection / Transfer of Property / Write-off Account